

1. Learning Provider Portal – System Enhancements Delivered

Summary	Description	Implementation Date
CSV Exports	Add application ID, Suspended Date and Approved Date to CSV exports.	09/12/2018
PIR	On the pop ups against the monthly payment details can we have the monthly amount paid rather than or aswell as the full fee. (Display a new column for the 'Monthly Paid Amount' within the Unpaid Hyperlink Sub Reports.	11/11/2018
PIR	A hyperlink to a pop up that would give the list of learners and amounts paid against the year to date total. (Display a 'Paid to Date' column within the Paid Hyperlink Sub Report).	11/11/2018
PIR	As a result of the hyperlink being added to the YTD column of PAID row within the PIR, some columns within this hyperlink have been removed: Instalment Date, Payment Status, Scheduled Payment Date, Actual Payment Date, Payment ID	11/11/2018
LP Portal Home page	Add a warning message to the Portal Homepage to alert users that there are learners on the CoC work lists who require action. Similar to the AC message: 'You have learners who require action in the CoC Work list'.	14/10/2018
PIR	The batch run that populates the Payment Instalment Report is currently taking a long time to complete. System improvements to be implemented.	14/10/2018
Contract End Date	View the 'Contract End Date' and history within the Learning Provider Details > Profile Screen.	09/09/2018
CoC	Update to error message when attempting to perform a CoC where the course start date is earlier than the learning aim start date: "The Learning Aim you are attempting to transfer to is not funded from the learner's course start date. Please contact our Partners Support Desk on 0300 100 0643 or at lpervices@slc.co.uk for further information".	09/09/2018
Payment Instalment Report (PIR) Performance Issues	When running the PIR report the results were displaying details from two days prior. Improvements have been made to quicken the response time of the report.	12/08/2018
Remove Suspended condition from PIR	Change to the 'Paid' column within the PIR to allow it to reflect the remittance report accurately for suspended applications.	12/08/2018

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Summary	Description	Implementation Date
Prevent any Change of Circumstance (CoC) being performed on Withdrawn applications	Where an application is withdrawn, no CoC can be performed via the Learning Provider Portal. If a user attempts to perform any COC, the following validation error message will be displayed: "A Reverse Withdrawal needs to be performed before any changes are made to a withdrawn application. Please contact our Partner Services Support Desk on 0300 100 0643 or at lpservices@slc.co.uk for further information"	12/08/2018
Warning message where a Withdrawal COC is being performed	With the removal of any COC being performed on withdrawn applications, a warning message is displayed when a user is performing a Withdrawal COC via the Learning Provider Portal. Within the CoC screen, when 'Withdrawal' is selected and the user clicks on the 'Next' button a pop up is displayed: "Please note, a Withdrawal is the last action that can be performed on an application. Please ensure that any changes such as Loan Requested are performed prior to, or along with the withdrawal "	12/08/2018
Learning aim start date and transfer rules	Currently where a learner transfers to a course that became eligible after the learner's original start date, the system determines the learner is no longer eligible and therefore reduces entitlement accordingly. Change to determine the learner as eligible if transfer date is after learning aim eligibility start date.	12/08/2018
System Performance within the Learner Search	Fine tuning to the learner search functionality to improve performance.	08/07/2018
Auto Delete of COC	Auto Delete of COC when learner is marked as Not In Attendance and then withdrawn.	08/07/2018
Contract End Date	Display Contract End date for Providers.	08/07/2018
Fee Charged CoC	Following the enhancement in March 18 (see below), an issue was highlighted where the calculation of the next payment run does not take into account attendances that have not been confirmed as they are 'Actual Attendances' and the confirmation window does not open until the first of the month. So, any fee charge CoCs performed between the last payment run and the first of the next month would not take into account that the Provider could be paid for these attendances. A further change has been made when calculating the possible payment amount for the next payment run, to take into account those attendance confirmations for the following month.	08/07/2018
Fee Charged CoC	Preventing Providers carrying out a Fee Charged CoC reducing the Fee below the amount already paid.	11/03/2018

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Summary	Description	Implementation Date
Financial Reporting – Payment Instalment Report	Generate a CSV Report from the Filter screen when searching on the “Learning Aim Start Year” view of the Payment Instalment Report.	25/02/2018
Financial Reporting – Payment Instalment Report	Option to filter on “Academic Year” view and “Learning Aim Start Year” view when searching on the Payment Instalment Report.	25/02/2018
Financial Reporting – Remittance Report	Add additional columns to the remittance summary screen to show positive payments and negative payments within that month’s payment.	25/02/2018
Financial Reporting – Payment Instalment Report	The Payment Instalment Report (PIR) provides Learning Providers with a monthly breakdown of the loan instalments that have been paid, loan instalments that are due to be paid, and loan instalments that cannot be paid.	14/01/2018
Attendance Worklist	Attendance Status filter to automatically default to 'All'. Previously this defaulted to 'Unconfirmed'.	03/12/2017
Display current work stage effective date and work stage history within the Detailed Learner information/Assessment Information screen	Within the Detailed Learner Information / Assessment Information screen, users are able to select a 'Work stage History' link which displays a pop up of the history of the selected application. The display is sorted in ascending order. Within the Assessment Information screen of the Detailed Learner Information screen, the effective date of the work stage will be displayed against the 'Current Application State'.	03/12/2017
Financial Reporting – Loan Facility	Display the provider loan facility and how much is used and outstanding on the LP Portal.	22/10/2017
Loan Facility – Prevent further applications when provider is over facility	System to automatically prevent further applications where a provider is over the facility.	22/10/2017
Auto Withdrawal	Post liability learners who have outstanding attendance confirmations for 12 months will be automatically withdrawn. The withdrawal date will be the last date attendance was confirmed, this could be either an actual or assumed attendance.	10/09/2017
New Application State Reason	A new Application State Reason of 'Withdrawn: Auto – 12 Month No Attendance Confirmation' will be listed under the application States window of the Learner Search Screen.	10/09/2017
Learner Search Screen	The 'Start Date From' / 'Start Date To' and the 'End Date From' / 'End Date To' has been added to the search facility on the Learner Search Screen. This enables Learning Providers to export information on applications at particular work stages, for a specific Academic Year.	14/08/2017
Assessment History Screen	The date when the Auto Cancellation took place has been added to the Assessment History Screen; this in turn then is displayed on the Export from the Learner Search Results Screen.	14/08/2017

2. Learning Provider Portal – System Enhancements Under Analysis

Summary	Description	Status
Learner Texts	Texts to learners on receipt of confirmation of attendance. This is to ensure learners understand that a loan is being paid on their behalf, and to prompt contact if learners withdraw.	Under Analysis
SLC stopped payment – Provider Notification	There are certain circumstances where SLC do not make payments to a provider for learner(s), despite the provider having done everything necessary to receive payment. This could for example be where there is a system issue or where CFS stopped learner payments due to fraud investigation. Partner Services would like some kind of notification to providers in these circumstances to make them aware that payment is not going to be made. The exact workings of this need further consideration.	Under Analysis
New Restriction	To prevent back dating withdrawals. Only allow providers to back date withdrawals up to certain date and allow SLC to override.	Under Analysis
LP Portal	To allow an SLC user to change the learning aim end date after the course has finished so that learners go into repayment at the correct time.	Under Analysis
Learner Search Screen	Review all Application States to ensure all categories are still relevant.	Under Analysis
Keep DLI expanded	Currently, when the learner details are expanded (using the expand all icon) and you select the Learning Aim Details hyperlink, then close the box down, the information boxes collapse so you then have to expand again to view all details.	Under Analysis
Auto Cancel	Auto cancel applications that are at the workstage awaiting validation/awaiting investigation for 45 days.	Under Analysis
PIR	Add message to the top of the PIR to show time and date last current to.	Under Analysis

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Summary	Description	tatus
Attendance worklist	Investigate timing out between submitting and receiving confirmation the attendance has gone through.	Under Analysis
Attendance worklist	Currently when the user goes from the Worklist to do a CoC and then clicks the Worklist button at the bottom of the page, it shows the Worklist but doesn't allow the user to do anything until the page is reloaded.	Under Analysis