

1. Learning Provider Portal – System Enhancements Delivered

Summary	Description	Implementation Date
Attendance Worklist Export	Attendance worklist export is available in csv format and includes the following additional fields: Learning Aim Title, Course Location, Course Trainer	14/07/2019
PIR	Provide a hyperlink to the Detailed Learner Information screen on the learner's name in the pop-up screens on the Payment Instalment Report.	14/07/2019
View CoC search facility	Require ability to export into csv file rather than only xml.	14/07/2019
Learner Search/Detailed Learner Information screen	The option to search on the Application ID has been added. Where a search is performed, the results will include the Application ID. This will be displayed as a hyperlink which will navigate the user to the Detailed Learner Information screen if selected.	09/06/2019
Detailed Learner Information screen	Where an application is Pre-Liability, a warning message will be displayed within the Payment Schedule & Attendance tab of the Detailed Learner Information screen to advise that setting the first attendance confirmation to Not in Attendance will automatically cancel the application: <i>Warning! Setting initial Attendance Confirmation to Not In Attendance will automatically cancel the application.</i>	09/06/2019
Hide expired users	Hide expired users on the Contacts Page (similar to the User Admin screen).	09/06/2019
Application workstage	If an application is at the Auto Cancelled – ULN workstage, and the ULN is entered, the application should then be automatically reinstated and the workstage changed to Approved.	09/06/2019
Suspended Effective Date within the csv export from the DLI screen	Added the Suspension Effective Date to the csv export from the Learner Information screen.	10/03/2019
Fee increase after course end date	Change to prevent users from increasing fee after course end date (as per regulations).	10/03/2019
Suspensions after course end date	Change to prevent users from suspending applications after the course end date has passed and resuming with a later end date.	10/03/2019
GDPR Indicator/Date returned field	Indicator to display that the LP has returned the GDPR agreement to SLC, with the date the agreement was signed.	24/02/2019

Advanced Learner Loan



Summary	Description	Implementation Date
Payment Instalment Report	Hyperlinks are visible on the Payment Instalment Report (Academic Year View) for All Learning Providers except for Paid amounts, as per the Learning Provider level report.	24/02/2019
Learning Provider Portal - Rename Group Users in Maintain Group edit page	The Maintain Groups → Edit page for maintaining a Learner Group contains two lists: Users assigned to Group and Group Users. Group Users can be confusing as it is actually a list of users not yet assigned to the Learner Group. Relabelled as Users assigned to Group and Unassigned Users.	24/02/2019
Attendance Confirmation for Suspended and Withdrawn Applications	An update has been made to prevent unpaid attendance confirmations from being changed to Not in Attendance within the Detailed Learner screen or Attendance worklist where the application is at a current workstage of either Suspended or Withdrawn. This is to prevent Post-liability applications being cancelled.	13/01/2019
Additions to csv Exports	Application ID, Suspended Date and Approved Date has been added to csv exports.	09/12/2018
PIR – Monthly Payment Information	Within the hyperlink pop-up against the monthly payment details, the monthly amount paid is now displayed as well as the full fee.	11/11/2018
PIR – Year to Date Information	The Year to Date column now provides a hyperlink pop-up list of learners and amounts paid to date for the year. As a result of this some columns previously within this hyperlink have been removed: Instalment Date, Payment Status, Scheduled Payment Date, Actual Payment Date, Payment ID.	11/11/2018
Home page message for learners on the CoC worklist	A warning message has been added to the LP Portal Home page to alert users that there are learners on the CoC worklists who require action. Similar to the AC message: 'You have learners who require action in the CoC worklist'.	14/10/2018
PIR – Performance enhancement	The batch run that populates the Payment Instalment Report was taking a long time to complete. System improvements have been implemented to address this.	14/10/2018
Contract End Date Displayed within Learning Provider Details	Contract End Date and update history are now displayed within the Learning Provider Details > Profile screen.	09/09/2018

Advanced Learner Loan



Summary	Description	Implementation Date
CoCs – Start Date warning messages	An update has been made to the error message when attempting to perform a CoC where the course start date is earlier than the learning aim start date: 'The Learning Aim you are attempting to transfer to is not funded from the learner's course start date. Please contact our Partners Support Desk on 0300 100 0643 or at lpervices@slc.co.uk for further information.'	09/09/2018
PIR – Performance enhancement	When running the PIR report the results were displaying details from two days prior. Improvements have been made to quicken the response time of the report.	12/08/2018
PIR – Reporting of suspended applications	A change has been made to the Paid column within the PIR to allow it to reflect the remittance report accurately for suspended applications.	12/08/2018
CoCs prevented for Withdrawn applications	Where an application is withdrawn, a CoC can no longer be performed via the LP Portal. If a user attempts to perform a CoC, the following validation error message will be displayed: 'A Reverse Withdrawal needs to be performed before any changes are made to a withdrawn application. Please contact our Partner Services Support Desk on 0300 100 0643 or at lpervices@slc.co.uk for further information.'	12/08/2018
CoCs – Withdrawal warning messages	As CoCs are no longer permitted for withdrawn applications, a warning message is now displayed when a user performs a Withdrawal CoC via the Learning Provider Portal. Within the CoC screen, when Withdrawal is selected and the user clicks on the Next button a pop-up is displayed: 'Please note, a withdrawal is the last action that can be performed on an application. Please ensure that any changes such as Loan Requested are performed prior to, or along with the withdrawal.'	12/08/2018
Learning aim start date and transfer rules	Previously, where a learner transferred to a course that became eligible after the learner's original start date, the system determined that the learner was no longer eligible and therefore reduced entitlement accordingly. A change has been made to determine the learner as eligible if the transfer date is after the learning aim eligibility start date.	12/08/2018
System Performance within the Learner Search	Fine tuning the learner search functionality to improve performance.	08/07/2018
Auto Delete Applications from the CoC worklist	A change has been made to ensure that applications will be removed from the CoC worklist if either a Change Start Date, Suspension or Withdrawal CoC is performed.	08/07/2018

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Summary	Description	Implementation Date
Contract End Date Displayed within Loan Facility Details	Contract End date is now displayed within the Financials Home > Loan Facility Details.	08/07/2018
Fee Charged CoC	<p>A previous enhancement was introduced to prevent Fee Charged COCs which will result in negative instalments that cannot be retrieved in the next payment run.</p> <p>This did not allow for the fact that where the next payment run was an Actual Attendance month, providers would not be able to confirm attendance until after the first of the month. So any fee charge performed between the last payment run and the first of the next month would not take into account that the provider could be paid for these attendances.</p> <p>Further change has therefore been made when calculating the possible payment amount for the next payment run where it is an Actual month, to take into account those attendance confirmations currently at Awaiting Confirmation.</p>	08/07/2018
Fee Charged CoC – Negative Instalments	Fee Charged CoCs which result in negative instalments will no longer be permitted unless they can be retrieved in the next payment run. If the negative amount created by the COC(s) is greater than the total amount due in the next payment run, then a relevant validation message will be presented to the user and the COC will not be allowed.	11/03/2018
PIR – csv Report	A csv report will be generated from the Filter screen when searching on the Learning Aim Start Year view of the Payment Instalment Report.	25/02/2018
PIR – Display Views	An option to filter on Academic Year view and Learning Aim Start Year view have been made available when searching on the Payment Instalment Report.	25/02/2018
Remittance Report – Positive and Negative Columns	Additional columns have been added to the remittance summary screen to show positive payments and negative payments within that month's payment.	25/02/2018
New Payment Instalment Report (PIR)	The Payment Instalment Report (PIR) has been introduced, which gives providers a monthly breakdown of the loan instalments that have been paid, loan instalments that are due to be paid, and loan instalments that cannot be paid.	14/01/2018

2. Learning Provider Portal – System Enhancements Under Analysis

Summary	Description	Status
Learner texts	Texts to learners on receipt of confirmation of attendance. This is to ensure learners understand that a loan is being paid on their behalf, and to prompt contact if learners withdraw.	In Progress
Attendance worklist	Add a pop-up - expandable box to show all outstanding attendance confirmations where multiple attendances exist. Adding a tick box for each attendance, alongside an ability to 'confirm all'.	Under Analysis
Learner Search screen	Button to move from top to bottom / bottom to top of screen without the need to scroll.	Under Analysis
Learner Search screen	Page numbers and total applications displayed at top and bottom of search screen.	Under Analysis