

May 2023

Advanced Learner Loans - Learning Provider Training

FE Account Management Team, Partner Services

Introductions

Part One: Training Recap

Stats & Sector Updates

‘Launch to Learning’

Part Two: Service Standards in the Spotlight

Portal Functionality

Part Three: LP Portal / ILR Requirements

Funding Rules - Guidance

Financials

Part Four: Complex scenarios

Preparation for 25/26

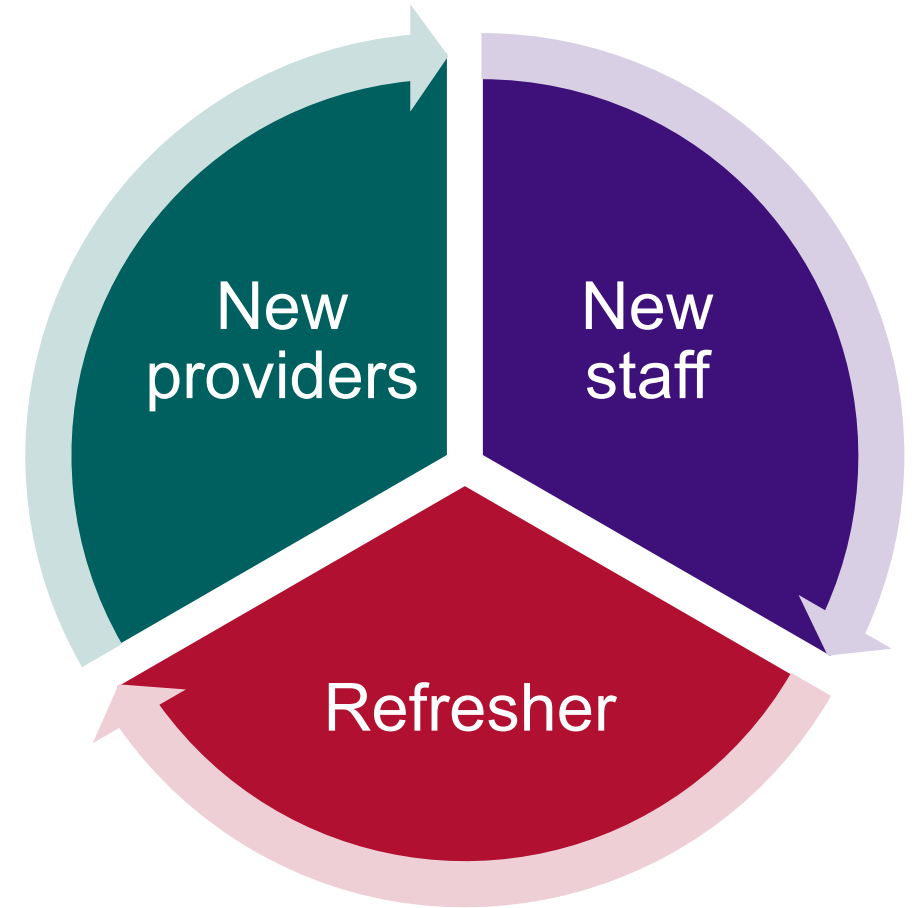
Questions and close

Advanced Learner Loans

Beginner Training - Recap

Beginner Training

- 137 attended the online training throughout February and March
- New providers awarded contracts – PMP1 and PMP2
- High staff turnover
- Additional training sessions arranged as a follow-up

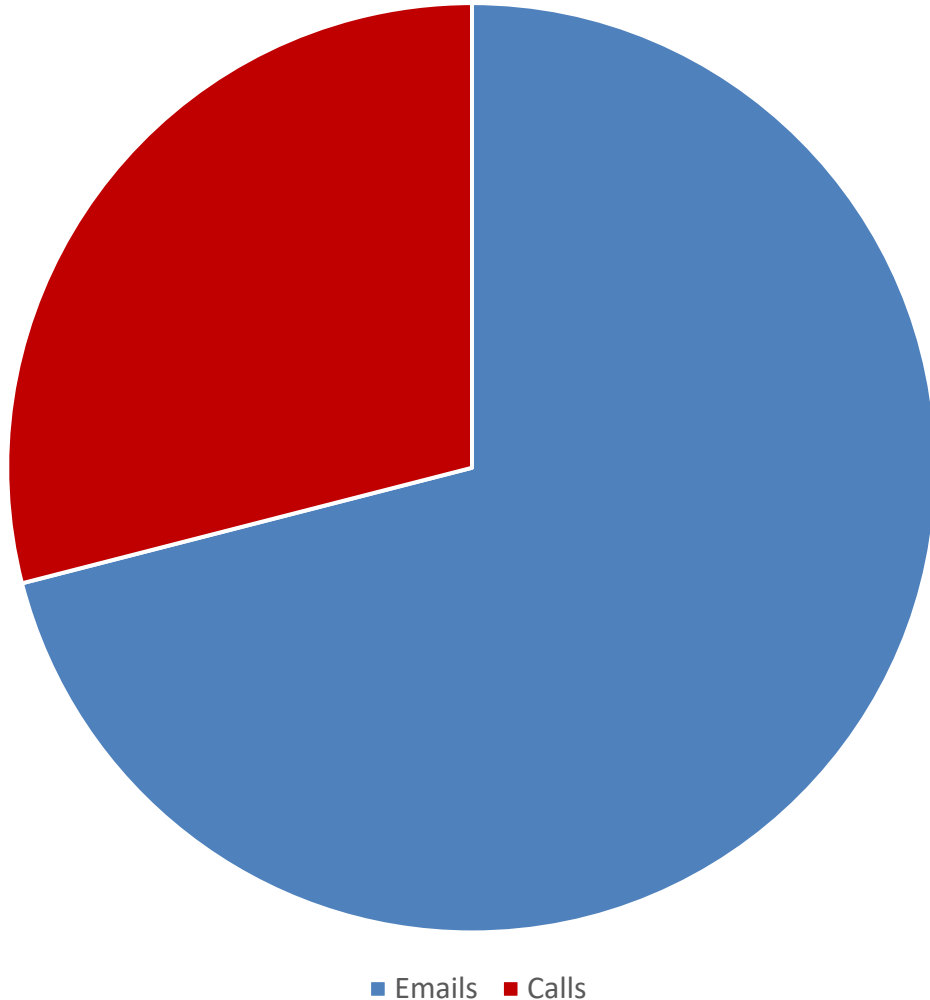


Advanced Learner Loans

Stats & Sector Updates

Partners' Support Desk

Contact Type



Contact Drivers / Trends:

(1) Reverse Withdrawal to:

- amend fee amount
- reprocess with a different date
- withdrawn in error app as should be suspended

(2) Reinstating Auto Cancelled applications

(3) Missing Evidence queries

(4) Update fees to zero as student has Level 3 Entitlement

Customer Helpline – Call Drivers

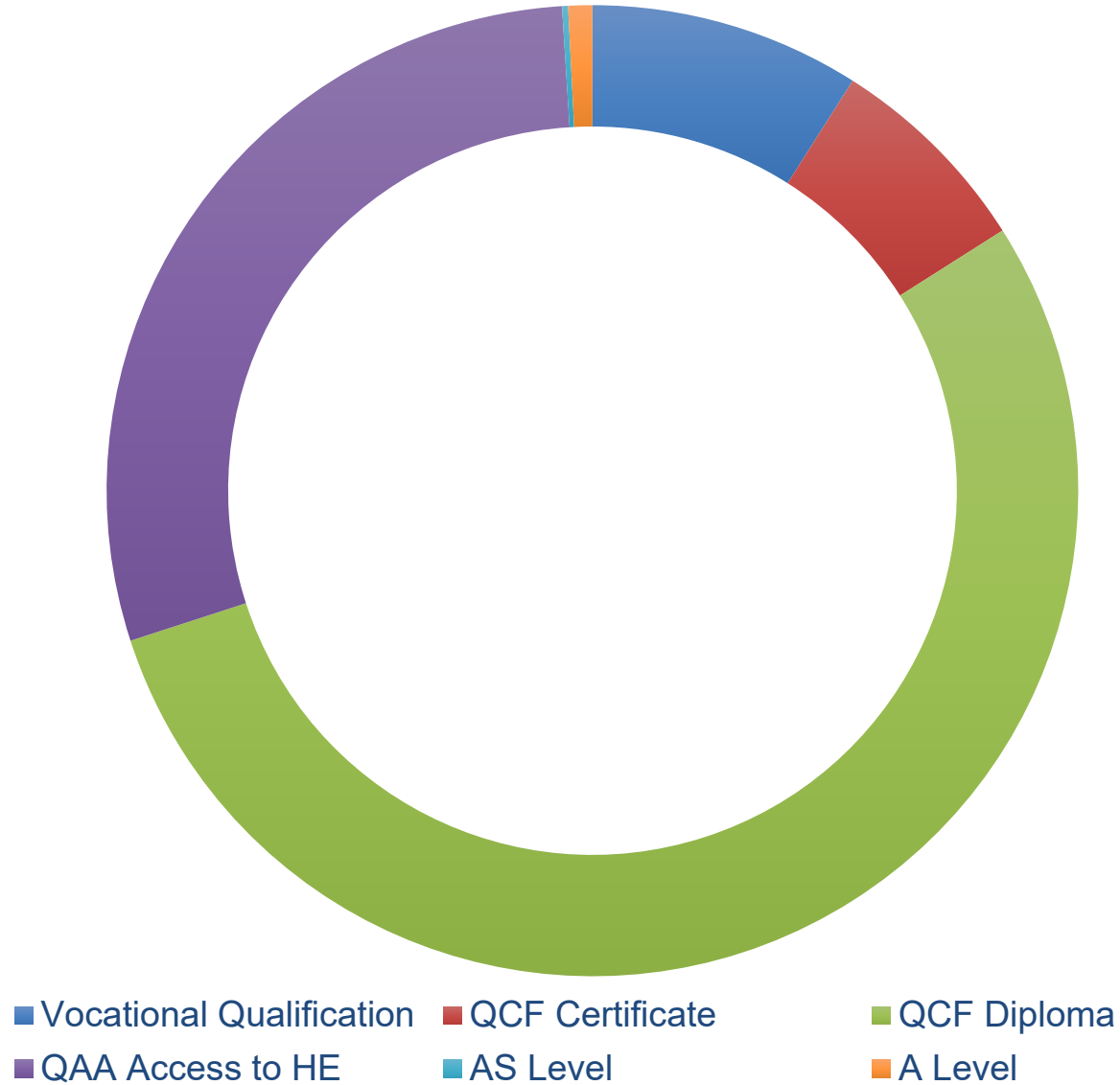
ID Queries

Home Office Status
Queries

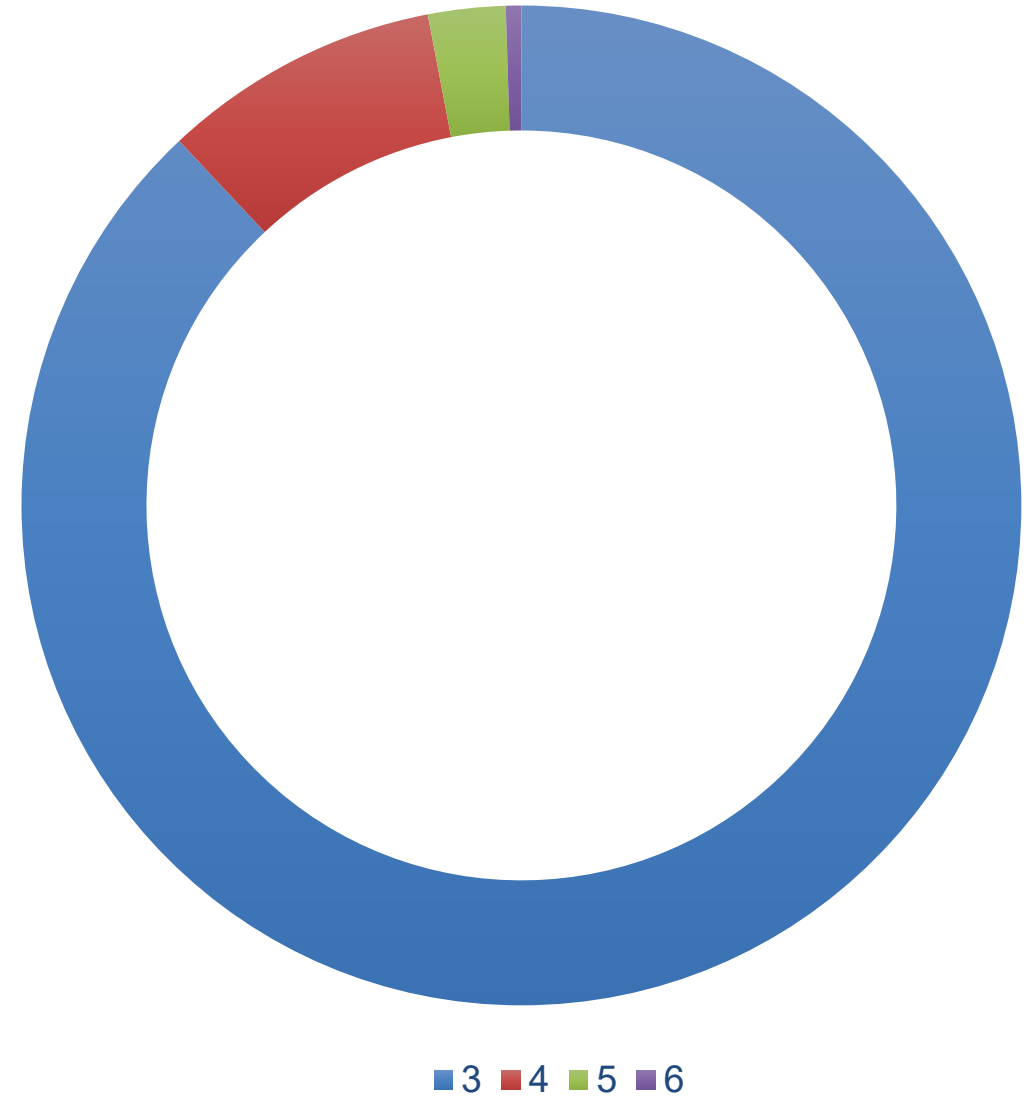
Querying loan taken out
/ disputing attendance

Write-Off Process

Learning Aim Type



Learning Aim Level



Top 10 Learning Aims

OFFICIAL

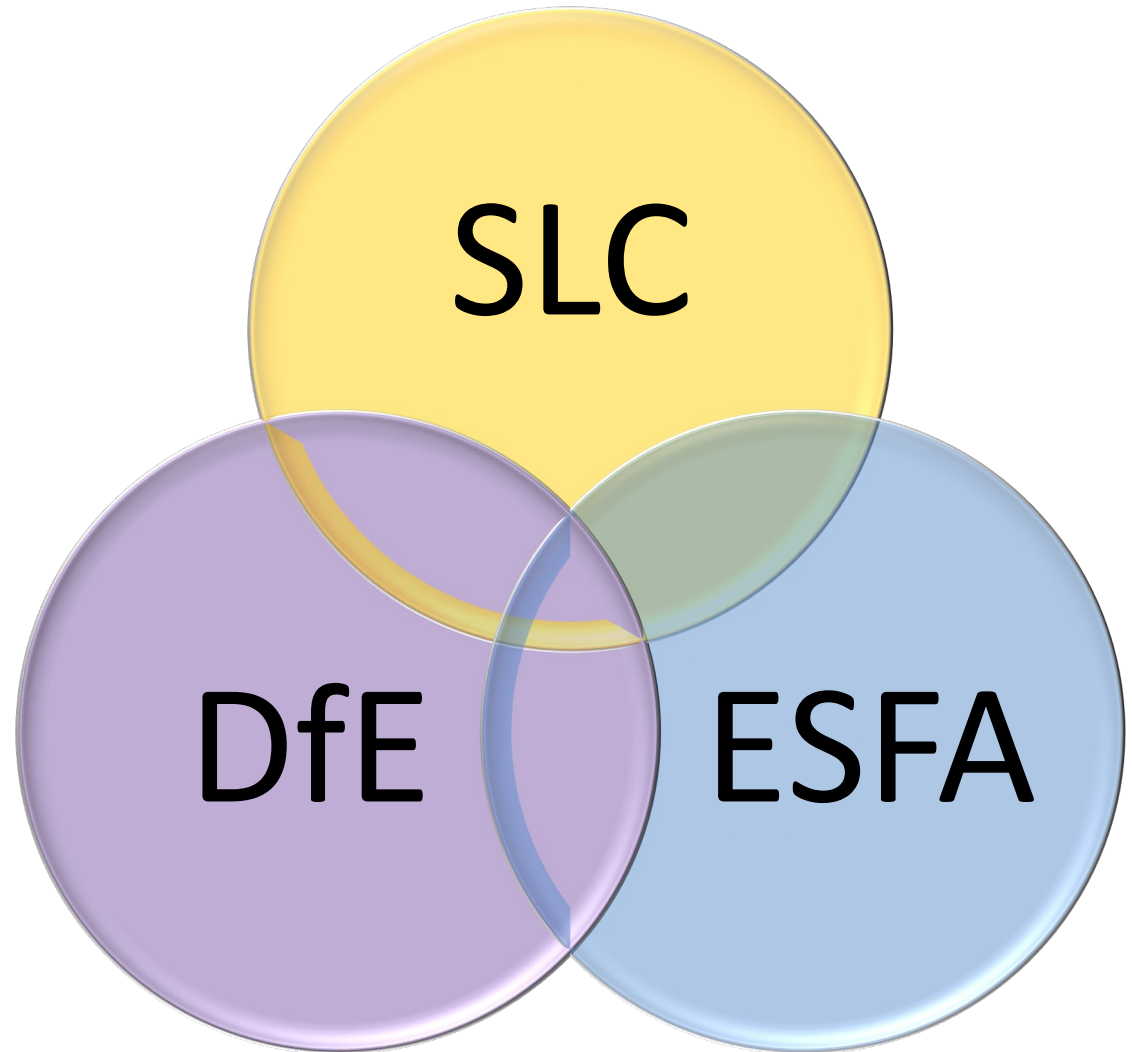
Level	Learning Aim Type	Learning Aim Description
Level 3	QAA Access to HE	Access to HE Diploma (Science)
Level 3	QCF Diploma	Diploma in Supporting Teaching and Learning
Level 3	QCF Diploma	Diploma in Nail Technology
Level 3	QAA Access to HE	Access to HE Diploma (Health)
Level 3	QCF Diploma	Diploma in Women's Hairdressing
Level 3	QAA Access to HE	Access to HE Diploma (Nursing and Midwifery)
Level 3	QAA Access to HE	Access to HE Diploma (Health Professions)
Level 4	QCF Diploma	Diploma in Therapeutic Counselling (RQF)
Level 3	QCF Diploma	Diploma in Nail Technology (RQF)
Level 3	QAA Access to HE	Access to HE Diploma (Health Professionals)

OFFICIAL

Sector / Policy Updates

Plan 5	23/24 new learners	23/24 LAUNCH	30 May launch	POLICY	ESFA Funding & Performance Rules	LLE	Phased approach
	40 year write off		LAFIL		PMP Timelines		25/26 ALL level 4-6 / HTQs
	£25,000 threshold		Contract value		CPR / Access to HE		27/28 all 4-6
	RPI only		Loan Facility Details		Suspension period		ALL remain for L3

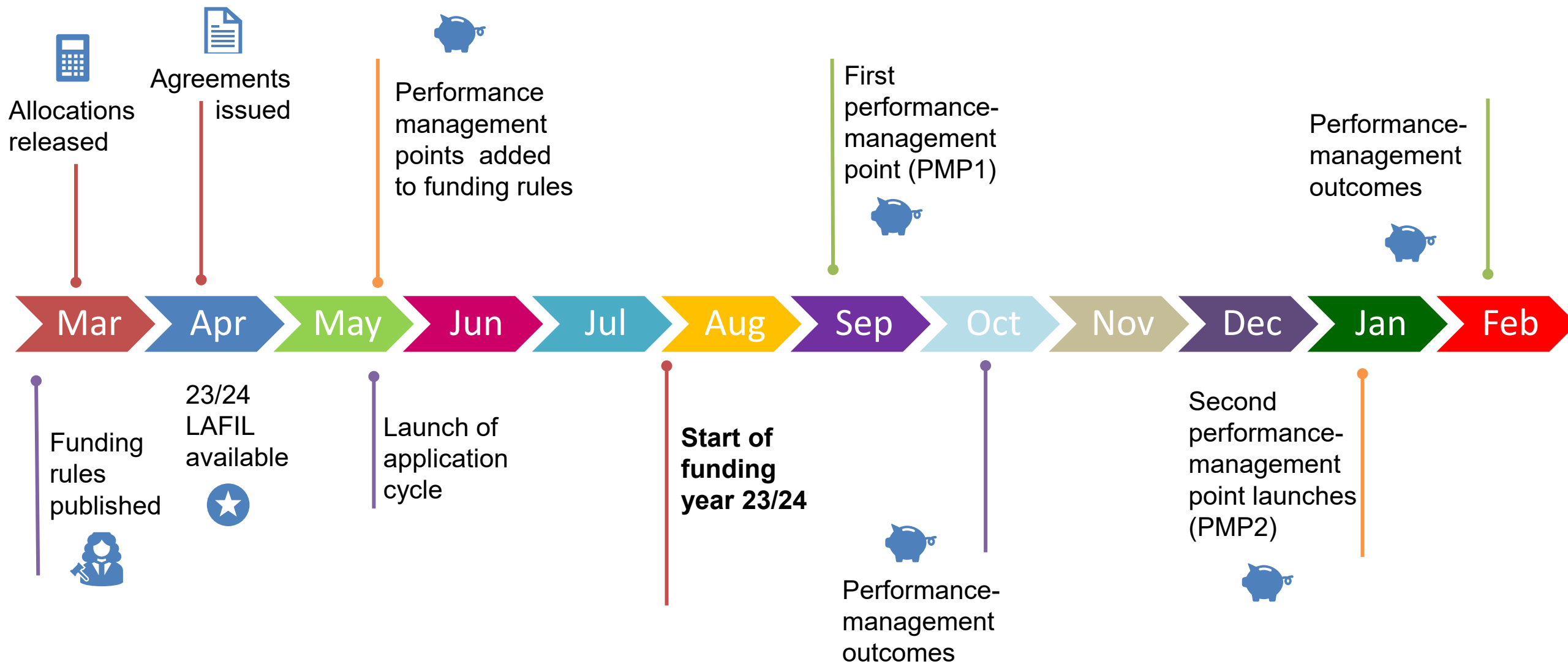
- 2022 - DfE re-organisation
- DfE now houses the territorial teams
- Responsible for relationship management
- ESFA remains an executive agency of DfE
- ESFA purely focused on managing the funding




Advanced Learner Loans

‘Launch to Learning’


Advanced Learner Loans - Timeline



Learner Application 23/24

 **Student finance account**

We are always trying to improve our service — [your feedback \(opens in a new window or tab\)](#) helps us to do this

 [Your profile](#) [Your finance](#) [Letters & emails](#) [Logout](#)

[Home](#) > [Apply for student finance](#)

Apply for student finance

What type of student finance do you want to apply for?

Higher education


You're going to be studying for:


- a degree, for example: a BA, BSc, teacher training
- a foundation degree
- an HNC or HND
- a postgraduate qualification, for example: a Master's or Doctoral degree
- another higher education course

Further education : Advanced Learner Loans

You're going to be studying for:

- a programme of GCE A levels and/or AS Levels
- a QAA Access to HE Diploma
- a further education Certificate, Diploma and vocational qualifications at levels 3 - 6
- any of the following BTEC Professional awards: a Subsidiary Diploma, 90 Credit Diploma, Diploma, or Extended Diploma
- an NVQ, level 3-6

 **Student Finance application**



[Back](#)

2. We'll charge you interest until you've repaid all the money or until we cancel your loan.

When we'll cancel your loan

▼ [If you started your course on or after 1 August 2023](#)


We'll cancel your loan 40 years after the April you are first due to repay it.

▼ [If you started your course between 1 September 2012 and 31 July 2023](#)

We'll cancel your loan 30 years after the April you are first due to repay it.

Continue

Learner Application 23/24


Student Finance application

1

2


3

4

About you
Your course and loan
Additional Information
Submit


Before you begin


It will help if you have:

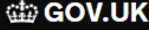

your Learning and Funding Information Letter, from your college or training organisation


00:15

about 15 minutes to complete your application.


details from your current, valid UK passport (if you have one)


your National Insurance number (if you haven't already told us this)


Student Finance application



✓

2


3

4


About you
Your course and loan
Additional Information
Submit

Your course and loan

Please select an image below to find out more about Advanced Learner Loans.




What is an Advanced Learner Loan?




How does it work?

You'll need to pay back the loan. You'll only start repaying when you've completed your course, and your income is more than £25,000 a year (or over £27,295 a year, if you started your course before 1 August 2023).

If you don't apply for a loan, or don't borrow the full amount you're entitled to, you'll be responsible for paying the balance of any fee to your college or training organisation.



Find out more about Advanced Learner Loans: [Download a PDF \(PDF 167KB\)](#) (opens in a new window or tab) 

For information on other ways of paying your course fee, visit the [National Careers Service website](#) (opens in a new window or tab) or the [Money Advice Service website](#) (opens in a new window or tab)

Learner Application 23/24

[View application status & next steps](#)

[Change this application](#)

[Cancel this application](#)

Learners can update their contact details via the link at the top of the 'my account' page

student financeengland

[Your profile](#) [Your finance](#) [Letters & emails](#) [Logout](#)

[Home](#) > [Your profile](#)

Your Profile

Name	Miss Test Accoutall	Change
Email	l@l.com	Change
Home telephone	Not provided	Change
Mobile telephone	Not provided	Change
Home address	STUDENT FINANCE ENGLAND, DARLINGTON, DL1 9HJ	Change
Contact address	STUDENT FINANCE ENGLAND, DARLINGTON, DL1 9HJ	Change
Braille/large font	Not required	Change
Password	*****	Change
Secret answer	*****	Change

Tell us your mobile phone number

We'll keep you updated about your student finance application by text.

Keep your contact details up-to-date

We'll use these details to update you on your application – so make sure you keep them up-to-date.

Scan First Process

Batching

Documents are separated for each individual customer. These batches will then be boxed up awaiting scanning

Scanning

Physical document/s are run through SLC scanners. The scanned image is then held on our document repository awaiting indexing. Advisers will NOT be able to see the image yet as this has not been linked to a customer account.

Indexing

The scanned document now needs to be indexed to the correct work queue and to the correct customer account. Documents are worked in order of date scanned and once indexed become available to advisers to view/work

Process First

Documents are sent to the relevant area for review after which the account will be noted and the document sent to be scanned

EUSS Share Codes



Submit Application

Online applicants receive an email request for code within 24 hours of submitting app



Email to Learner

Learner is asked to email their 'Something Specific' share code for student finance purposes

Generated via gov.uk – valid for 90 days

Valid share code starts with letter 'S'



Validation

SLC validate the code with the Home Office

90% success rate

Original ID required where validation fails

Practitioners' Helpline

The Regulation and Policy Practitioners' Helpline can help with:

- Detailed information about policy and regulations
- Complex queries
- Eligibility
- Circumstantial questions

Open Monday to Friday, 10:00am to 4:00pm

Email: ssin_queries@slc.co.uk

Telephone: [0300 100 0618](tel:03001000618)



Eligibility

UK NATIONALS

Ordinarily resident in the UK, Channel Islands or Isle of Man for the 3 years prior to 1st day of the course

Ordinarily resident in England on the 1st day of the course

- UK Passport Details / Form
- UK Birth/Adoption Certificate (long or short)

If name is different from Birth Certificate, a clear photocopy of their change of name document is required

EEA/SWISS NATIONALS

Ordinarily resident in the UK, Channel Islands or Isle of Man for the 3 years prior to 1st day of the course

Ordinarily resident in England on the 1st day of the course

Obtained (pre) settled status under the EUSS

- EUSS Share code
- EU Status confirmation letter

Settled - not subject to any restrictions on length of stay in UK:

- British / Irish citizen
- granted indefinite leave to enter or remain (including EUSS)
- member of HM forces
- Right of abode

ROW NATIONALS

Exception criteria for those who do not meet standard residency criteria includes:

- Refugee
- Humanitarian Protection
- Long Residence

ID:

- Passport
- Home Office Biometric Residence Card (HOBRC)
- UK Travel Document
- Certificate of Naturalisation
- Certificate of Registration

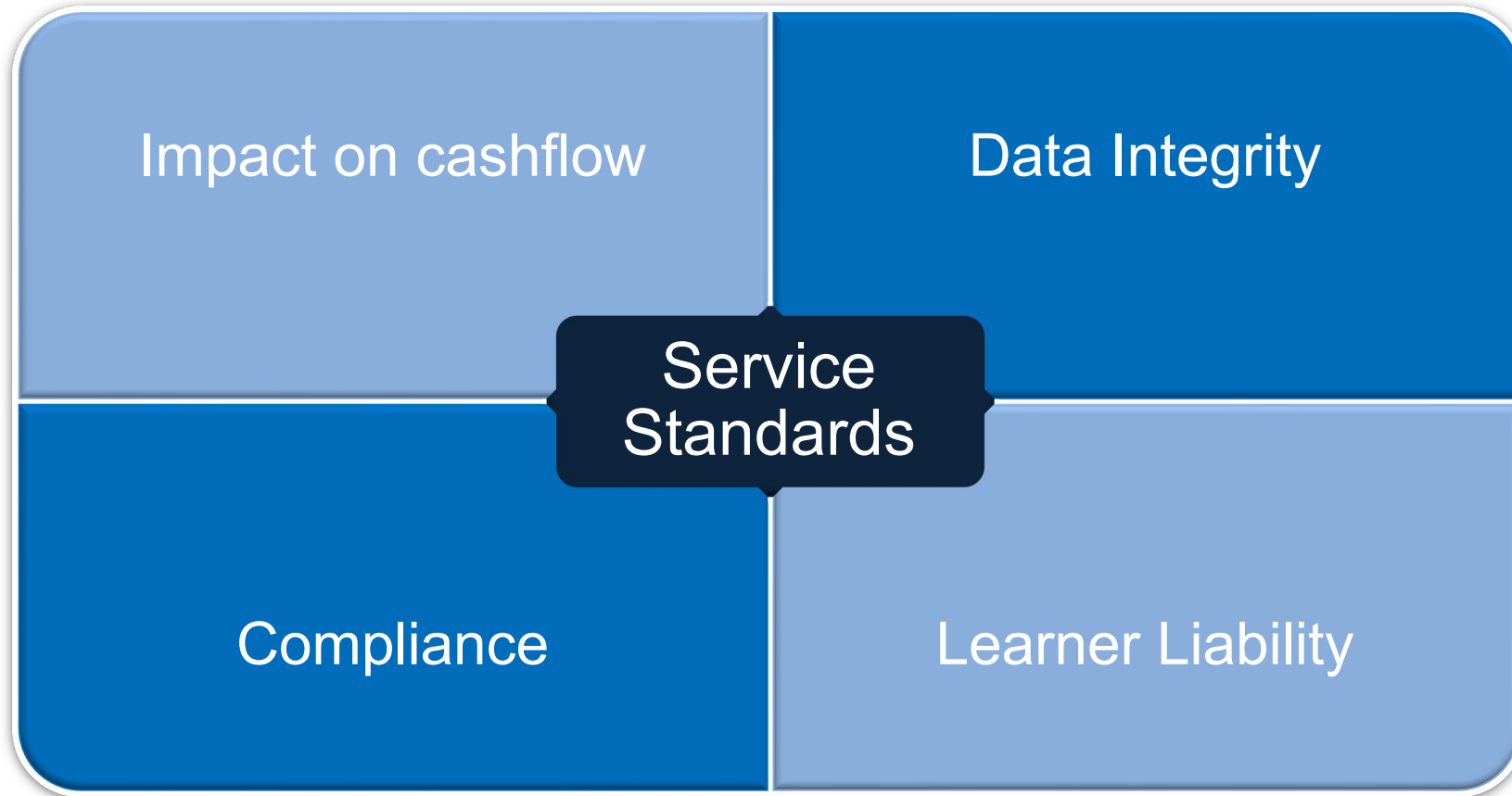
Residency status:

- HOBRC
- Vignette (Stamp inside Passport)
- Home Office Letter
- Immigration Status Document
- UK Travel Document

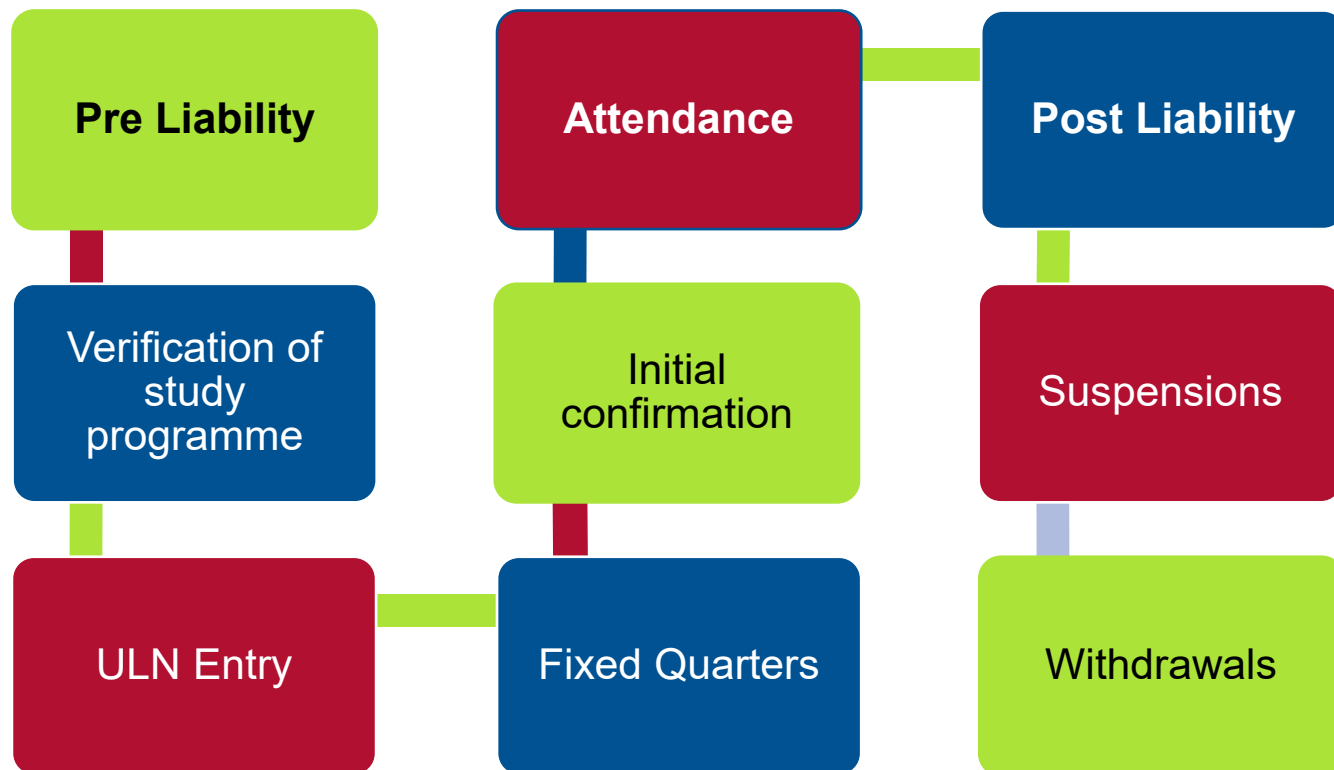
Advanced Learner Loans

Service Standards in the Spotlight

Provider Responsibilities



Service Standard Requirements



Academic year 2022/23 payment and drawdown calendar

AY 2022/23 - August to July																											
M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S
FQ Aug-22							AA Sep-22							AA Oct-22													
1	2	3	4	5	6	7				1	2	3	4												1	2	
8	9	10	11	12	13	14	5	6	7	8	9	10	11	3	4	5	6	7	8	9							
15	16	17	18	19	20	21	12	13	14	15	16	17	18	10	11	12	13	14	15	16							
22	23	24	25	26	27	28	19	20	21	22	23	24	25	17	18	19	20	21	22	23							
29	30	31					26	27	28	29	30			24	25	26	27	28	29	30							
														31													
FQ Nov-22							AA Dec-22							AA Jan-23													
	1	2	3	4	5	6				1	2	3	4														1
7	8	9	10	11	12	13	5	6	7	8	9	10	11	2	3	4	5	6	7	8							
14	15	16	17	18	19	20	12	13	14	15	16	17	18	9	10	11	12	13	14	15							
21	22	23	24	25	26	27	19	20	21	22	23	24	25	16	17	18	19	20	21	22							
28	29	30					26	27	28	29	30	31		23	24	25	26	27	28	29							
														30	31												
FQ Feb-23							AA Mar-23							AA Apr-23													
		1	2	3	4	5			1	2	3	4	5												1	2	
6	7	8	9	10	11	12	6	7	8	9	10	11	12	3	4	5	6	7	8	9							
13	14	15	16	17	18	19	13	14	15	16	17	18	19	10	11	12	13	14	15	16							
20	21	22	23	24	25	26	20	21	22	23	24	25	26	17	18	19	20	21	22	23							
27	28						27	28	29	30	31			24	25	26	27	28	29	30							
FQ May-23							AA Jun-23							AA Jul-23													
1	2	3	4	5	6	7				1	2	3	4												1	2	
8	9	10	11	12	13	14	5	6	7	8	9	10	11	3	4	5	6	7	8	9							
15	16	17	18	19	20	21	12	13	14	15	16	17	18	10	11	12	13	14	15	16							
22	23	24	25	26	27	28	19	20	21	22	23	24	25	17	18	19	20	21	22	23							
29	30	31					26	27	28	29	30			24	25	26	27	28	29	30							
														31													

Service Standards – ULN & Attendance

**ULN
99%**

	North	Central	South & West	South East
March 23	99%	100%	99%	99%
March 22	98%	99%	98%	96%

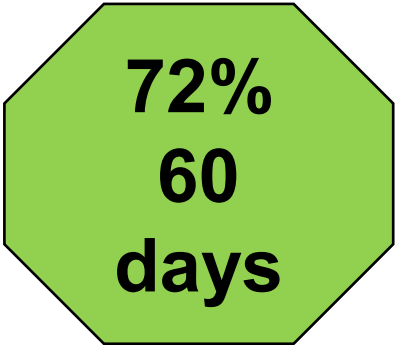
**Initial
A/C
97%**

	North	Central	South & West	South East
March 23	98%	96%	92%	99%
March 22	96%	96%	96%	94%

**Fixed
Quarter
99%**

	North	Central	South & West	South East
Feb 23	94%	94%	96%	94%
Feb 22	94%	95%	92%	94%

Service Standards – Suspensions



	North	Central	South & West	South East
March 23	78%	85%	48%	78%
March 22	84%	82%	40%	68%

	North	Central	South & West	South East
March 23	89%	92%	73%	90%
March 22	94%	94%	88%	86%

Service Standards – Withdrawals

56%
60
days

	North	Central	South & West	South East
March 23	48%	53%	60%	66%
March 22	57%	62%	45%	51%

70%
90
days

	North	Central	South & West	South East
March 23	62%	69%	73%	79%
March 22	72%	74%	61%	72%



Hints and Tips

- Work towards the monthly draw down date to ensure compliance
- ULN and initial attendances due within six weeks of course start date (measured at next available draw down date)
- Consider using a suspension if 'non-attendance' pending withdrawal

Role of Your Account Manager

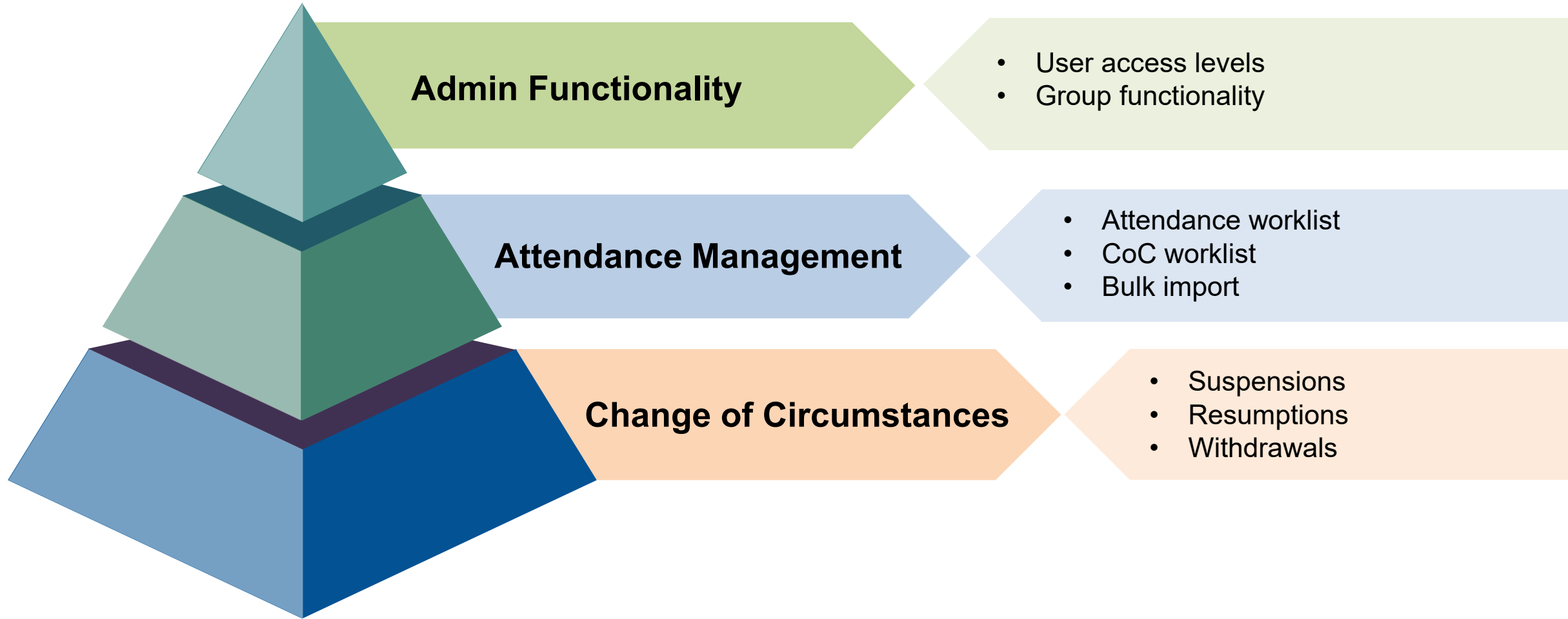


- ✓ Visits and Account Reviews
- ✓ Advice and guidance
- ✓ Training (Support/Academic)
- ✓ Supporting Compliance
- ✓ Performance monitoring
- ✓ Query escalation

Advanced Learner Loans

Portal Functionality

Portal Overview



Home

Select LP

Maintain Groups

Administer User

Learning Provider Details ▾

Applicant Information Service ▾

User Administrator


Enables the user to set up any number of additional users with access to the various roles within the LP portal

Administrator

Enables the user to access the worklists and administer for each of the assigned products

User/Advisor

Read only access role that enables users to view information details



LEARNING PROVIDER services
Partnering with Colleges and Training Organisations

You are administering:10006387 STUBBING COURT TRAINING LIMITED

[Home](#)[Maintain Groups](#)[Administer User](#)[Learning Provider Details](#)[Applicant Information Service](#)[Sign out](#)

Learning Provider Groups

Learning Provider Groups


Hide Inactive Groups ☐

Group Name	Active?	
STUBBING 1	✓	Edit / View

1

Displaying Page 1 of 1, 1 records found

Create Group

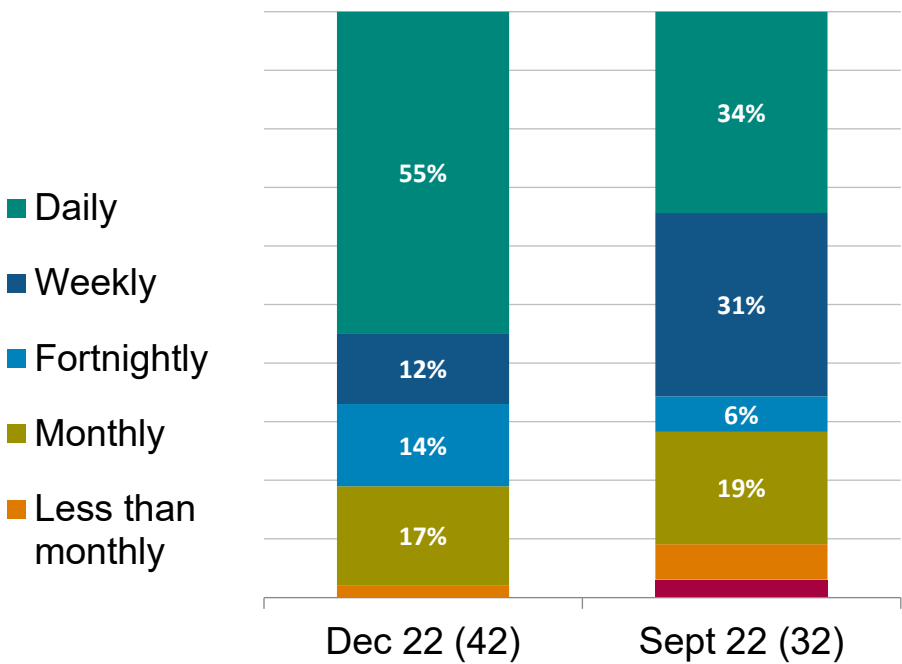


HELP

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Bulk Upload Usage

How frequently do you use the LP Portal?



Source: PortalFreq; LPP_Features
Base: See chart

Which of the following features of the LP Portal have you used over the last 6 months?

Feature	% use Dec 2022	% use Sept 2022
Viewing Learner Data	88%	100%
Attendance Confirmation	80%	74%
Financial Information	71%	81%
Change of Circumstance	76%	81%
Bulk Upload	7%	3%

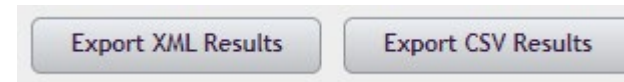
* Not showing data label where 3% or below.

Importing Data

If you have LP Administrator access, you can import data for multiple learners using a bulk import file. This file must be in xml or csv format and formatted to correspond with the correct validation.

The different types of file you can upload are:

- Unique Learner Numbers (ULNs)
- Learner Details
- Change of Circumstance (CoCs)
- Attendance Confirmation*



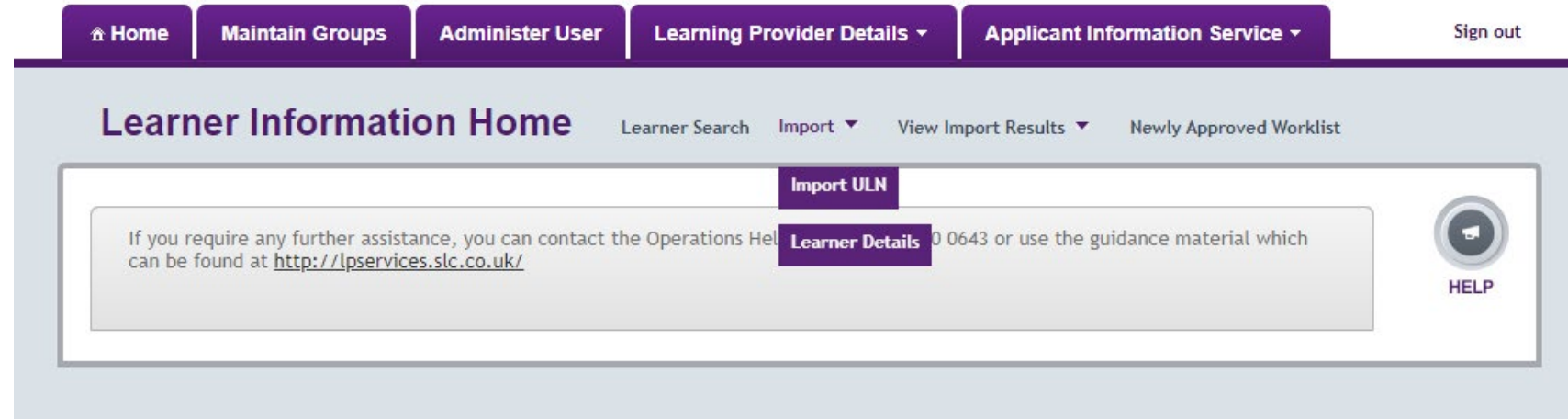
*Attendance confirmation is currently undergoing a review to improve usability

You can **update the exported file** (for example remove additional columns) and save it to your own system

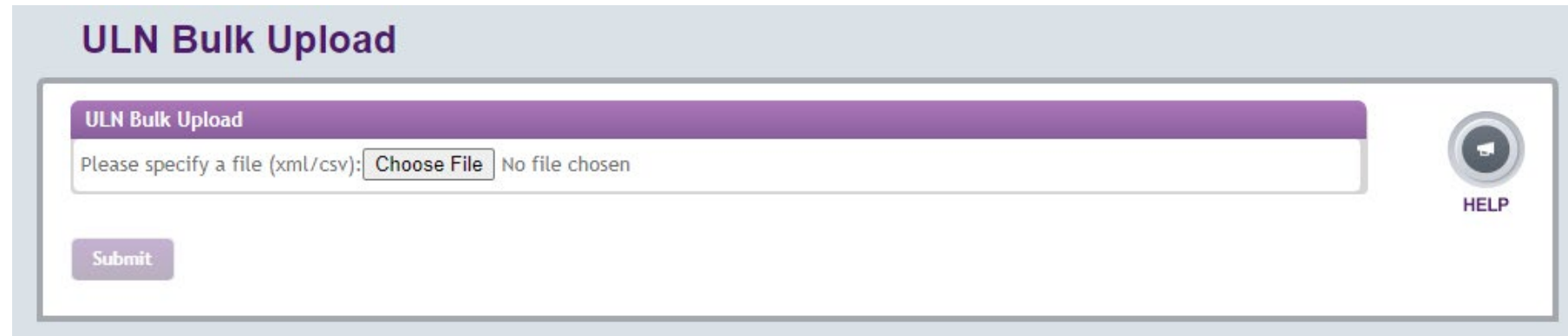
Importing ULNs

Import File

1. Select 'Learner Information Home' from the 'Applicant Information Service' menu
2. Select the 'Import' menu
3. Select 'Import ULN'
4. Choose File
5. 'Submit'



The screenshot shows the 'Learner Information Home' page. At the top, there is a navigation bar with links: Home, Maintain Groups, Administer User, Learning Provider Details, and Applicant Information Service. A 'Sign out' link is also present. Below the navigation bar, the page title 'Learner Information Home' is displayed, followed by links for 'Learner Search', 'Import', 'View Import Results', and 'Newly Approved Worklist'. The 'Import' link is highlighted. Below this, there is a section titled 'Import ULN' with a sub-link 'Learner Details'. A message box states: 'If you require any further assistance, you can contact the Operations Helpline on 0643 or use the guidance material which can be found at <http://lpsservices.slc.co.uk/>'. A 'HELP' button is located on the right side of the message box.



The screenshot shows the 'ULN Bulk Upload' page. It features a purple header bar with the title 'ULN Bulk Upload'. Below the header, there is a text input field with the placeholder text 'Please specify a file (xml/csv):'. To the right of the input field is a 'Choose File' button. Below the input field, it says 'No file chosen'. A 'Submit' button is located at the bottom left of the page. A 'HELP' button is located on the right side of the page.

Correct Formatting and Data Validation

Element Name (columns)	Element Type	Element Description	Field Length
learnerSurname	Alphanumeric	The surname of the Learner.	Max 50
learnerForename	Alphanumeric	The forename of the Learner.	Max 50
learnerDateOfBirth	Date (YYYY-MM-DD)	Learners date of birth	10
Customer Reference Number	Alphanumeric	The Learners Customer Reference Number	Max 11
Unique Learner Reference Number	Numeric	The Learners Unique Learner Number Identifier	Max 10

- Any other columns not listed above should be deleted to avoid errors on import
- Please ensure Date of Birth format is correct due to Excel auto-formatting

Attendance Management


- ✓ Ensure 'Not In Attendance' confirmations are followed up with the appropriate CoC - check CoC Worklist
- ✓ Check and clear the attendance worklist regularly
- ✓ Work to draw down date – narrow window some months




Advanced Learner Loans

LP Portal / ILR Requirements

Funding Monitoring


General
[Posts](#)
[Files](#)
[Monitoring Dashboard](#)


Education & Skills Funding Agency

Official Sensitive
Post-16 monitoring dashboard

This dashboard supports post-16 funding stream oversight and the reports show where we have identified funding that has been claimed in error or data that requires further investigation. The monitoring plan explains the reports and how providers can correct errors with summary information included in this dashboard.

Summary Information
 You can apply the following filters to the dashboard and the data you download. By default, the latest year and return will be displayed each time you access the dashboard.

Academic Year	Reporting Month	Funding Stream
202223	7	All

6,152,841 Total Investigated Aims	40,484 Total Queries	0.66% Percentage of Queries Per Aim
2,389,956 Total Investigated Learners	37,642 Total Learners With Queries	1.58% Percentage of Queries Per Learner

View Monitoring Plan

View all data

Data availability
 For the 2022 to 2023 funding year we will publish data following the 2022/23 ILR schedule:

R04 - 19 December 2022
 R05 - 19 January 2023
 R06 - 17 February 2023
 R07 - 17 March 2023
 R08 - 21 April 2023
 R09 - 18 May 2023
 R10 - 19 June 2023
 R11 - 19 July 2023
 R12 - 17 August 2023
 R13 - 28 September 2023
 R14 - 03 November 2023

Further Support
 If you need any further support when reviewing data, please submit an enquiry or access any of the following resources:

[Submit an enquiry](#)
[Talk to our community](#)
[Visit the help centre](#)

[Provider support manual](#)
[Complete the school census](#)

- Access the dashboard monthly - used as part of routine data quality & submission cycles to proactively address potential errors
- Inaccurate data can negatively impact on funding claims & achievement rates - could be treated as a serious breach of your funding agreement with the ESFA
- ESFA will share the data through the post-16 monitoring reports dashboard every month from December (R04)

Points to Note

Delivery Location Postcode

- For ALL purposes, this can be anywhere in England
- Code ZZ99 9ZZ should be used for distance or online provision

Learning Start / End Date

- The date on which learning for the learning aim began and ended should be accurate to within a week on the ILR
- Once initial attendance confirmed on LP Portal, start date cannot be amended
- Once end date passed on LP Portal, cannot be amended

Advanced Learner Loans

Funding Rules

Apprenticeship

A break in learning must be used where there is no plan for active learning to take place within a calendar month

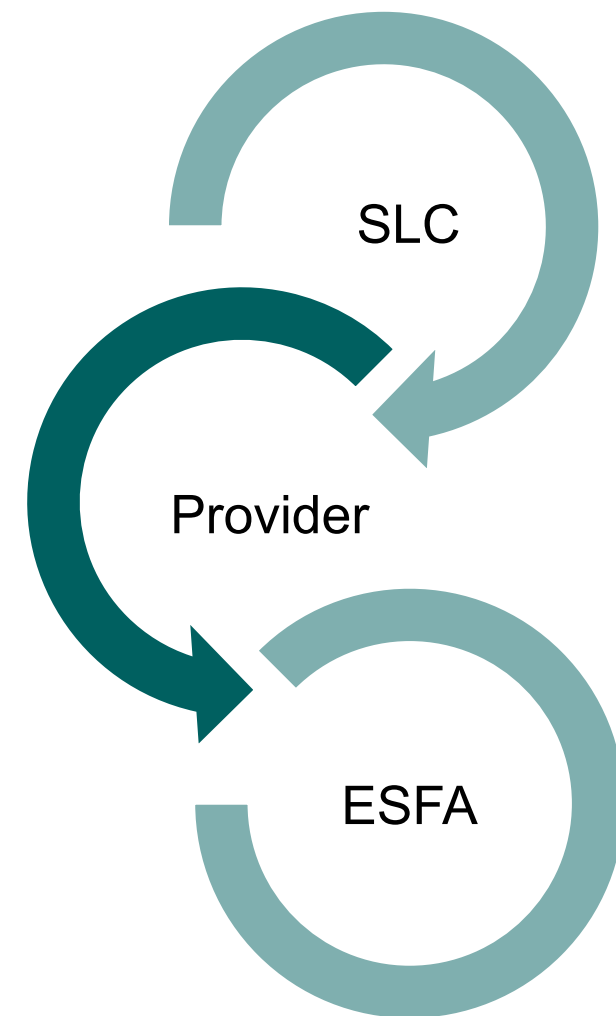
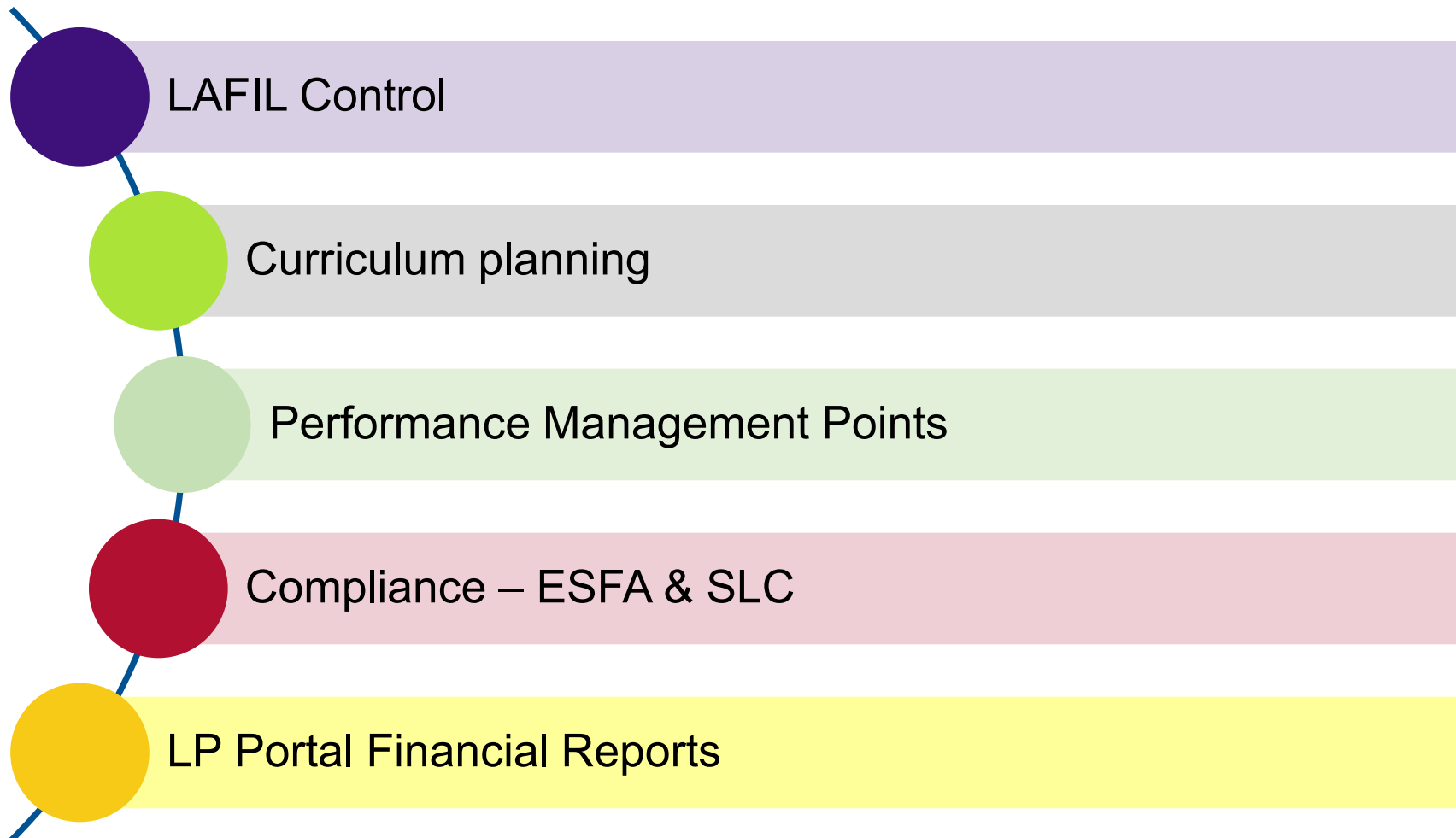
Guidance for Young People

Institutions must withdraw students from their programmes if they do not return to learning after being absent for 4 weeks

Advanced Learner Loans

Financials

Monitoring your Facility



Loan Facility Details

Academic Year

22/23 ▾

Display Details

Loan Facility History

Academic Year

22/23

Loan Facility Amount	Effective From	Effective To
4107347	27/04/2022	14/03/2023

Please note that the details returned on this report will be correct as at the close of business last night.

Academic Year 22/23

	Details	Message
Contract End Date	31/07/2023	
Loan Facility Start Date	01/08/2022	
Loan Facility End Date	31/07/2023	
Loan Facility Allocation Amount	£3,883,533.00	
Loan Facility Amount Used	£2,790,413.28	
Loan Facility Percentage Used	71.85%	
Loan Facility Amount Remaining	£1,093,119.72	

[View History](#)

Payment Instalment Report

Approved for Payment														
		Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Jun 2023	Jul 2023	Year To Date
Paid	Paid	<u>£153,928.45</u>	<u>£195,262.49</u>	<u>£251,518.21</u>	<u>£161,171.68</u>	<u>£259,246.42</u>	<u>£227,074.58</u>	<u>£284,548.62</u>	<u>£202,508.09</u>	£0.00	£0.00	£0.00	£0.00	<u>£1,735,258.54</u>
Scheduled with Attendance Confirmed	Ready for Payment	£0.00	£0.00	<u>£65.70</u>	<u>£65.70</u>	<u>£65.70</u>	<u>£65.70</u>	<u>£65.70</u>	<u>£65.70</u>	<u>£148,774.47</u>	£0.00	£0.00	£0.00	<u>£149,168.67</u>
	Missing NINO	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Scheduled Awaiting Attendance Confirmation	Attendance confirmation only required	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	<u>£8,011.41</u>	<u>£14,560.05</u>	<u>£156,103.32</u>	<u>£150,336.50</u>	<u>£141,316.69</u>	<u>£470,327.97</u>
	Missing NINO	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
	Missing ULN	£0.00	£0.00	£0.00	£0.00	<u>£576.40</u>	<u>£576.40</u>	<u>£576.40</u>	<u>£33,585.14</u>	<u>£66,425.18</u>	<u>£65,246.18</u>	<u>£65,246.18</u>	<u>£65,246.18</u>	<u>£297,478.06</u>
	Missing NINO and ULN	£0.00	£0.00	£0.00	£0.00	£0.00	<u>£262.00</u>	<u>£262.00</u>	<u>£1,288.17</u>	<u>£4,436.54</u>	<u>£5,484.54</u>	<u>£5,484.54</u>	<u>£5,484.54</u>	<u>£22,702.33</u>
Approved	Awaiting Signature	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Total		£153,928.45	£195,262.49	£251,583.91	£161,237.38	£259,888.52	£227,978.68	£285,452.72	£245,458.51	£234,196.24	£226,834.04	£221,067.22	£212,047.41	£2,674,935.57
Offset														£0.00
Facility														£3,883,533.00
Percentage Usage of Facility														71.85%
Not Approved for Payment														
Missing Evidence	Missing Evidence	£0.00	£0.00	<u>£262.00</u>	<u>£483.69</u>	<u>£483.69</u>	<u>£483.69</u>	<u>£745.69</u>	<u>£7,000.05</u>	<u>£14,048.90</u>	<u>£14,801.54</u>	<u>£14,801.54</u>	<u>£14,801.54</u>	<u>£67,912.33</u>
Eligibility Incomplete	Missing Information	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Total		£0.00	£0.00	£262.00	£483.69	£483.69	£483.69	£745.69	£7,000.05	£14,048.90	£14,801.54	£14,801.54	£14,801.54	£67,912.33

[Export CSV Report](#)

Performance Management Points

In 2023/24, there will be two review points:

- **September 2023:** first review point for increases, reductions and new facility requests
- **January 2024:** second review point for increases, reductions and new facility requests

Growth limited to £250k for entire funding year, regardless of loan facility value if:

- published overall Ofsted grade is 'requires improvement'
- you have not yet had an Ofsted inspection
- you have not yet had your qualification achievement rates assessed against ESFA's minimum quality standards

* To be confirmed in draft 2 of ESFA Funding Rules

Facility as at 1 Aug 2023	Maximum facility growth for 2023/24
Up to £100k	£50k
Over £100k	£1.5m or 50% of facility (whichever is lower) – limited to £750k at a single review point

Monitoring your Facility

If a restriction has been applied due to lack of funding in 22/23, the learner will be made ineligible if the course crosses into that year



True

For example:

- Course started in 22/23
- Restriction applied to 22/23 on 30/06/23
- Learner applied: 01/07/23
- Application deemed ineligible

Maximising your Facility

Provider A:

- £3,500 remaining of their 22/23 facility
- 20 learners waiting to start
- Learning aim fee amount £1750
- 10 month course duration
- Learners be able to apply with a start date in July 2023



True

- Start date 17th July
- First payment scheduled 14 days after, 31st July
- £175 monthly payment x 20 = £3,500
- Payments will be made in August as draw down date passed
- However, payments scheduled for July will be allocated against 22/23 loan facility usage

Advanced Learner Loans

Complex Scenarios

Non-Classroom Based Provision

- **Do you offer distance/online learning?**
- **What specific issues do you face with confirming attendance / tracking engagement?**
- **What further guidance would benefit you?**

Ineligibility

Jessica's application for 22/23 has been made ineligible (but not due to personal eligibility)

Discuss possible reasons why this may have occurred

- Wait until launch and publication of LAFIL
- Ensuring contract signed and returned and visible on Loan Facility Details report – ensure contract manager details are up-to-date
- Auto restriction / reduction applied
- Learning aim is no longer designated for funding
- Maximum 4 loans taken
- Second Access to HE application

Start Date Error

Tom's application is approved and the initial attendance has been confirmed.

The provider is later informed that the learner's start date was actually later than originally reported.

What would you do in this situation?

- If the draw down date has not yet passed, the attendance start can be amended back to 'awaiting confirmation' and the start date amended
- Otherwise leave as is but data will not match ILR return

Learning Aim Changes

Where a learner wishes to move learning aim mid course:

- **What needs to be considered?**
- **What changes need to be submitted on the portal?**
- Change learning aim reference
- Consider new fee
- Bear in mind new learning aim will have to have been eligible from start date of course
- Has to be at same level and type
- Issue new LAFIL and add to learner file

Loan Entitlement

Provider A's fee policy is to not charge where a learner withdraws within the first six weeks of their course

If the fee is set to zero by the LP before they withdraw, will the learner still be classed as having 'used' one of their loan entitlements?

- If the learner has attended past the 14 day liability point, they will still be classed as having 'used' up one of their four loan entitlements, irrespective of whether the provider's policy is to remove the loan liability
- Be mindful that the service standards gives providers six weeks from the course start date to add the confirm the initial attendance

Reinstating Applications

Learner A applies and the application is approved. They decide not to start the course and the provider cancels the application

Learner A wants to start the course two months later so the provider re-instates the application

What should the provider consider before doing so?

- Is the start date still within the same AY?
- Was the application cancelled less than 60 days ago?
- Make sure start/end dates are amended accordingly
- Confirm initial attendance within 14 days of reinstatement

Advanced Learner Loans

Preparation for 2025/26

LLE – Introduction

- Lifelong Loan Entitlement (LLE) is a student finance system being introduced from 25/26 to provide funding for people to study over their working lives
- Intention to unify student finance systems across levels 4,5 and 6 so that all courses, whether academic or technical, are funded the same way
 - **DfE will set and own the LLE policy**
 - **SLC will administer the LLE system**
 - **OfS will be accountable for the Register of Providers**
- Unlikely to be any significant changes to nationality, citizenship or residency rules
- Funding at modular level will be phased in over time

Module Eligibility in 2025/26

- The government will take a phased approach to providing funding for modules
- On launch in AY 25/26, new modular funding will only be provided for certain courses including All Higher Technical Qualifications (HTQs) and some technical qualifications at levels 4 and 5 currently funded through ALLs
- LLE funding for modules of undergraduate degrees will be introduced from AY 2027/28
- Each module must carry a minimum credit value of 30 credits
- Providers will have autonomy on whether or not to modularise a course

LLE - Key Messages

Entitlement

- Individuals will have access to a loan entitlement worth the **equivalent of four years of post-18 education funding (£37,000 in today's fees)** to allow them to train, retrain, and upskill
- Available to **both new, and returning learners**
- LLE tuition fee loans will be available up to the age of 60
- An additional entitlement **will be made available for a limited number of priority subjects** and longer courses

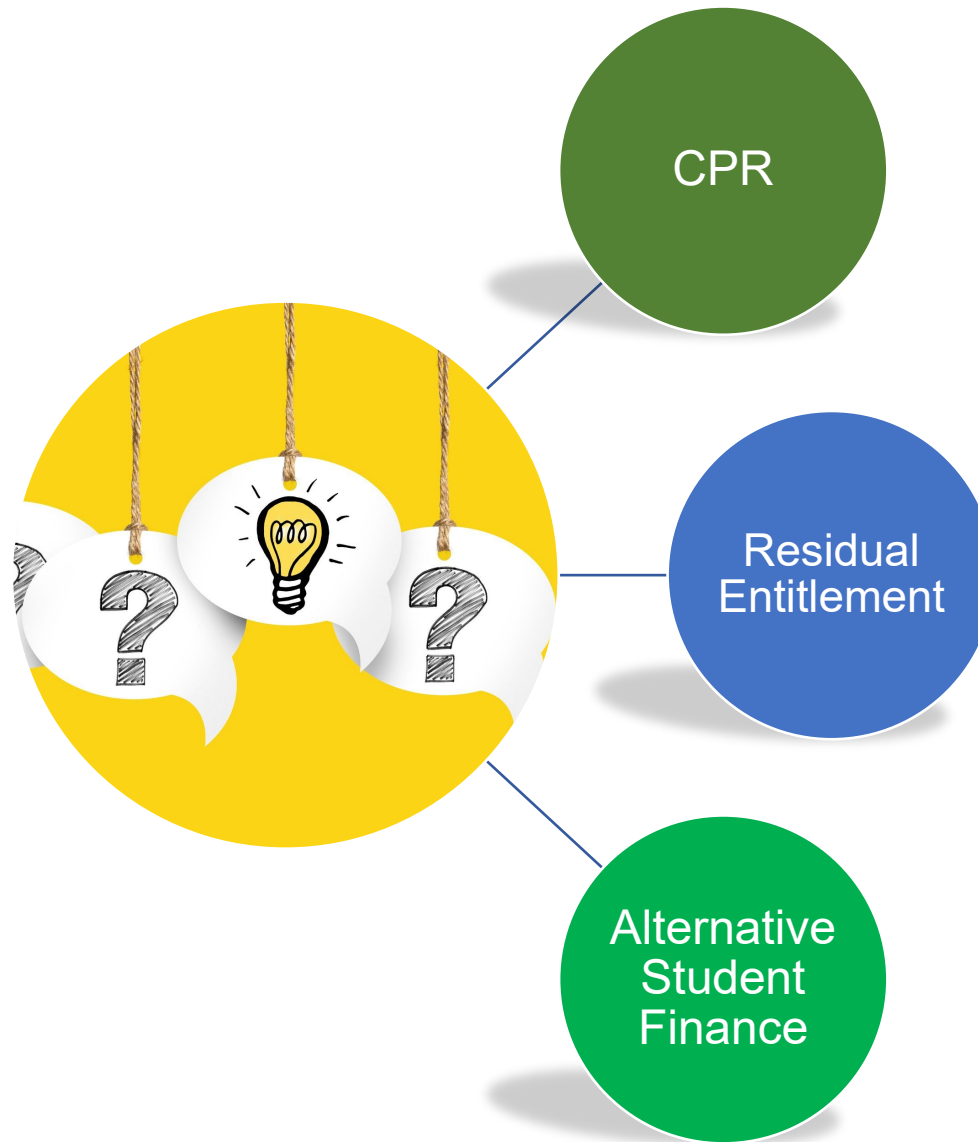
Maintenance

- **Maintenance support to be offered across all eligible L4-6** technical and part-time courses on a par with traditional full-time study
- Budget for targeted grants set out in Spending Review
- **Reduced-rate maintenance loan will continue to be available for those over 60**

Repayments

- Loans taken out for **LLE courses and modules will be repaid under Plan 5 terms and conditions**, with a 9% repayment rate paid on incomes above £25,000.
- **Excluding postgraduate loans, learners will not be required to repay more than 9% of their income** above the relevant thresholds – even if they have loans under Plan 5 and Plan 2 (post-2012 loans)

LLE – Under Consideration



LLE – Personal Account

- Learners will be able to access their LLE through an online ‘personal account’ where they can easily view:
 - their loan entitlement
 - clear information and guidance
 - eligible courses
- This will help support learners make informed choices about their learning pathway.
- How the account looks and its wider functionality, such as the ability to record a learner’s record of achievement, will be subject to user research and testing, so that the account is user friendly and simple to use.

The screenshot shows the 'Lifelong Learning Account' interface on the GOV.UK website. The header includes the GOV.UK logo and the account title. Below the header, the user is logged in as 'Alex Smith' with a customer reference number. A welcome message explains the purpose of the account. The main section, 'Your lifelong loan balance', displays a donut chart showing a calculated personal entitlement of £37,000, with £34,000 available for tuition fees and £3,000 already used. A sidebar on the right provides links for LLE information, help and guidance, tools, and more information. Below the loan balance section, a 'What happens next' section features tabs for 'Active Learning', 'Previous Learning', and 'Record of Funding and Achievement'. The 'Active Learning' tab is selected, showing a table with columns for Course Title, Start Date, End Date, Credit, Fee Amount, and Action. A single row is visible for 'Entry to Design' with a start date of 01 Jan 2026, end date of 01 Jan 2027, 40 credits, and a fee amount of £2000. An 'Update' button is next to the row. At the bottom, there is a 'Fund your next course' section with a search bar and a 'Course Funding Search' button.

Hi, Alex Smith
Customer reference number: 000011112222

Welcome to your [Lifelong Learning Account](#). You can apply for future funding for your next course, see what funding you have used previously, check your repayment balance, and use our tools to find out more about LLE and how you can use it over your lifetime.

Your lifelong loan balance

Calculated Personal Entitlement: £37,000

£34,000

Tuition fee amount available: £34,000

Tuition fee used: £3,000

What happens next

Active Learning | Previous Learning | Record of Funding and Achievement

Course Title	Start Date	End Date	Credit	Fee Amount	Action
Entry to Design	01 Jan 2026	01 Jan 2027	40	£2000	Update

Fund your next course

Search the course database to apply for funding for your next course.

[Course Funding Search](#)

LLE Information

- [Update Contact Details](#)
- [Update Bank Details](#)

Help and Guidance

- [Understanding LLE](#)
- [Help & Support](#)
- [How you can continue to learn using your LLE](#)

Tools

- [Course Search](#)
- [Record of Achievement](#)

More Information

- [Repayment Information](#)

LLE – Quality & Regulation

- **Approach**: Regulated through the Office for Students (OfS) who will seek to develop a permanent 3rd registration category for providers currently offering L4-6 Advanced Learner Loan (ALL) provision, but who aren't currently registered with the OfS



- **Appropriate Regulation**: The Government expects that OfS will continue to regulate providers in a proportionate way, as they currently do and will support the OfS in ensuring the regime is clear



- **Next steps**: The OfS will be consulting later in the year (2023) on the conditions of this new category

LLE – Next Steps

The next steps in the pathway to the LLE are:

- December 2023 – review of ALL funded qualifications, outcome January 2024
- OfS will consult on the development and introduction of a new third registration category
- Work with providers of Advance Learner Loans to embed changes
- Launch a technical consultation on wider expansion of modular funding next year
- Courses Management - launch forecasted for Oct 2024
- Apply to Pay - launch forecasted for April –Sept 2025

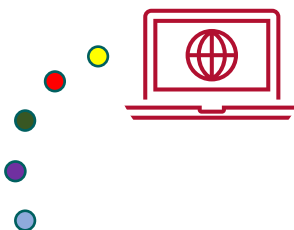
Advanced Learner Loans

Resources

ALL Resources: Learning Provider Services

For guidance information, the Service Agreement, upcoming events and news please visit the LP Services website:

<https://www.lpservices.slc.co.uk/>



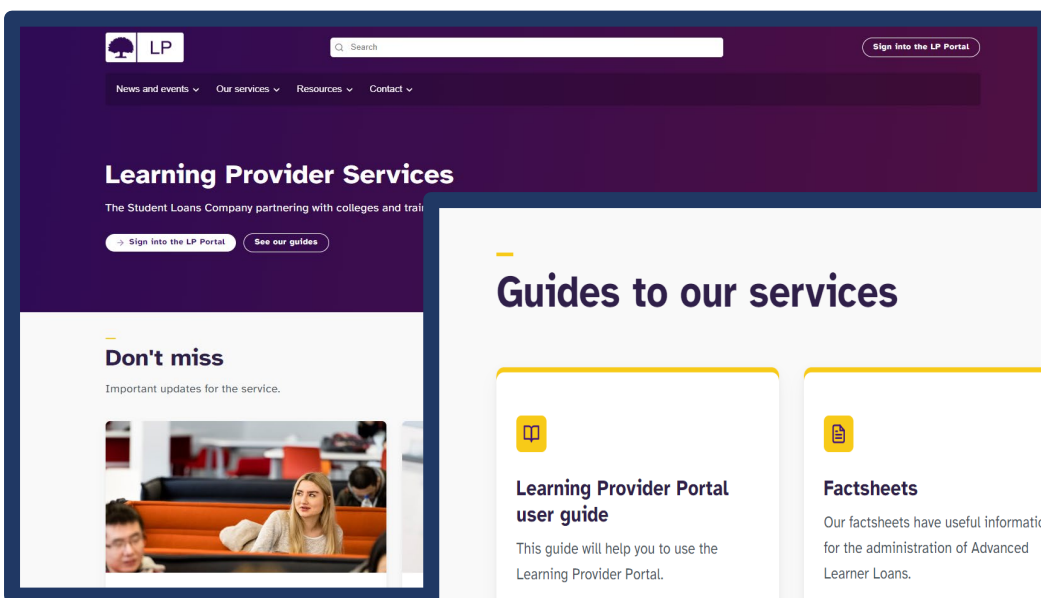
Contact Partner Support Desk

E-mail:

LP_Services@slc.co.uk

Phone:

0300 100 0643



Guides to our services



Learning Provider Portal user guide

This guide will help you to use the Learning Provider Portal.

Continue



Factsheets

Our factsheets have useful information for the administration of Advanced Learner Loans.

Continue



Cyber-attacks: responsibilities

Your and our responsibilities in the event of a cyber-attack or security incident.

Continue



Or contact your Regional
FE Account Manager

Contact Information

FE Account Management Team
Partner Services

✉ LPServices@slc.co.uk

☎ 0300 100 0643

🖱 <https://www.lpservices.slc.co.uk>